Company Name_____

Step 1: Review Your Trends

- A. Review your 3-year Balance Sheet and Income Statement Spreadsheet
 - Next to each line, put a "+" for a positive trend (ie: sales increasing or costs decreasing as a percentage), or a "—" for a negative trend (ie: sales going down, costs going up).
 - 2. Put a question mark next to any line or items you may have questions about, or need to get additional information.
- B. Repeat the process with your 3-year Benchmark Ratio Report
 - 1. Next to each line, put a "+" for a positive trend, or where you are above the industry benchmark, or a "—" where the trend is down, or you are below the industry benchmark.
 - 2. Put a question mark next to any line or items you may have questions about, or need to get additional information.

Step 2: Summarize What You Find

Summarize your top positive and negative issues and questions from parts A & B in Step 1 to the chart below:

+

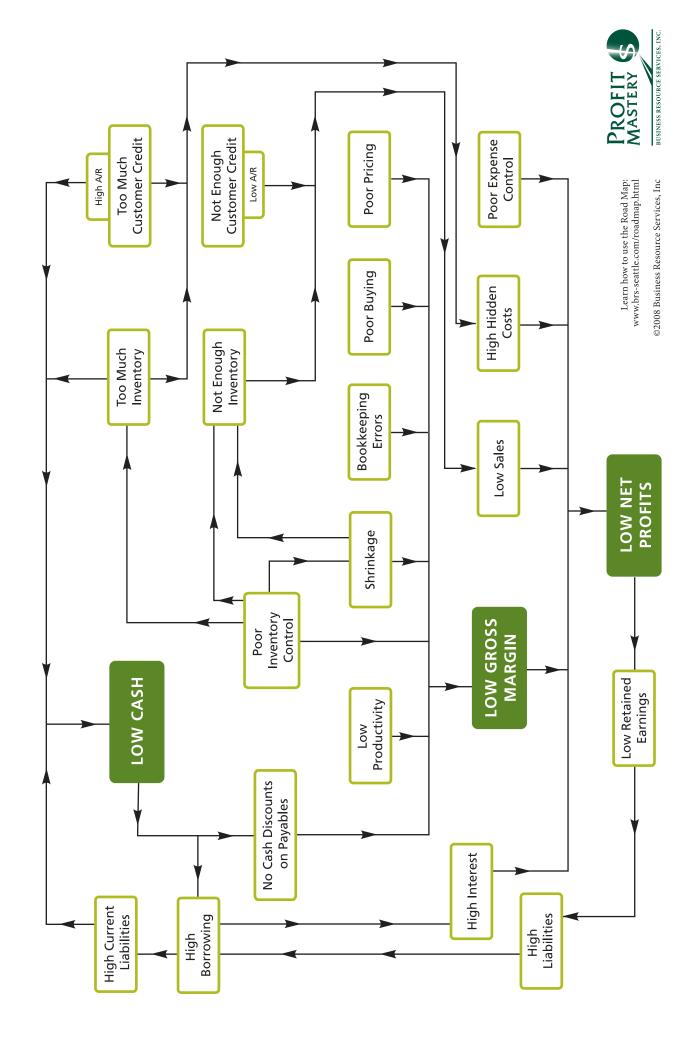
Things I have questions about

Step 3: Find the Dollars !

Take out your Road Map. Review your minus column items and locate them on the Road Map. Follow the arrows back up to determine the causes behind the issue. Then, calculate how many dollars this item may be costing you, using the attached worksheets.

The Road Map

Cause-and-effect relationships leading to financial distress.



<u>ISSUE</u> Inventory	<u>CASH IMPACT</u> \$	<u>PROFIT IMPACT</u> \$
Accts. Rec.	\$	\$
Gross Margin:	\$	\$
-No discounts		
-Productivity -Inventory Controls		
-Poor Buying		
-Poor Pricing		
-Poor Bookkeeping		
Overhead Controls	\$	\$
Hidden Costs	\$	\$
Misfinancing	\$	\$
Other:	\$	\$
	\$	\$
TOTALS	\$	\$

Step 4: Add up the dollars and put them on your Road Map

Step 5: Set Targets and Develop Action Plans

- 1. Using your Goal Worksheet, set target numbers for Sales, Gross Margin, Productivity and Cash Flow
- 2. Determine your top 3 Management Issues
- 3. Develop plans of action. Use the SMART goal setting system:
 - <u>Specific</u>
 - <u>M</u>easurable
 - <u>Aggressive</u>
 - <u>R</u>ealistic
 - <u>T</u>imeline

For example:

My goal is to improve my gross margin by three percent by the end of the 3rd quarter next year. I will measure my progress on a monthly basis—both storewide and by department. I will review pricing policies with my staff and pay commissions based on margins, not sales. I will review my inventory by department and determine which price points have sold in the past. I will also get advice on my pricing policies from industry experts.

Improve Cash Flow and Profits

Worksheet 1

Information Needed		
1. FYE or Annualized COGS	\$	
2. Actual Inventorv from Balance Sheet	<u>\$</u>	
3.Turns (COGS ÷ Inventorv)	a. Actual	b. Industrv (Goal)
Calculations		
A. COGS / Industry Turn (#1 ÷ #3b)	\$	÷ = \$
B. Extra Cash tied up in Inventory		
Inventory on Hand (#2 above)		\$
(less) Inventory Target (#A above)		-
Excess Inventory \$'s (at industry average or goal le	vel of performan	\$ ice)
(at industry average or goal le Accounts Receivable Turns	vel of performan	· · · · · · · · · · · · · · · · · · ·
(at industry average or goal le		ice)
(at industry average or goal le Accounts Receivable Turns		· · · · · · · · · · · · · · · · · · ·
(at industry average or goal le Accounts Receivable Turns Information Needed 1. FYE or Annualized Sales	<u>\$</u> \$	ice)
(at industry average or goal le Accounts Receivable Turns Information Needed 1. FYE or Annualized Sales 2. Actual A/R from Balance Sheet	<u>\$</u> \$	ice)
(at industry average or goal le Accounts Receivable Turns Information Needed 1. FYE or Annualized Sales 2. Actual A/R from Balance Sheet 3. Turns (Credit Sales ÷ A/R)	<u>\$</u> <u>\$</u> a. Actual	ice)
(at industry average or goal le Accounts Receivable Turns Information Needed 1. FYE or Annualized Sales 2. Actual A/R from Balance Sheet 3. Turns (Credit Sales ÷ A/R) Calculations	<u>\$</u> <u>\$</u> a. Actual	b. Industry (Goal)
(at industry average or goal le Accounts Receivable Turns Information Needed 1. FYE or Annualized Sales 2. Actual A/R from Balance Sheet 3. Turns (Credit Sales ÷ A/R) Calculations A. Sales / Industry Turn (#1 ÷ #3b)	<u>\$</u> <u>\$</u> a. Actual \$	b. Industry (Goal)

Improve Cash Flow and Profits Worksheet 2

Gross Profit Information Needed 1. Annualized Sales or FYE Sales
\$_____ 2. Industry (or Goal) average GPM _____ % % 3. Company's GPM Calculations (If industry GPM is greater than company's GPM) A. Industry GPM — Company GPM % — % = % B. Line A. percentage x Annualized Sales (#1) % x \$ = \$ *Represents increased \$'s of Gross Profit you would realize on an annualized basis if you were to achieve a margin equal to the average of the industry or at your goal. Net Profits Inventory Hidden Costs Information Needed 1. Excess Inventory \$'s from Worksheet 1: \$_____ % 2. Hidden Cost Factor "HC" (20% — 36%) Calculations

"HC" (#2) x Excess Inventory \$'s (#1)

*Potential Hidden Costs incurred at current level of inventory management inefficiency

Accounts Receivable Hidden Costs

Information N	leeded
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1. Excess A/R \$'s from Worksheet 1:

2. HC Factor "HC" (20% - 36%)

%

____% x \$____

= \$

% x \$

= \$ *

Calculations

"HC" (#2) x Excess A/R \$'s (#1)

*Potential Hidden Costs incurred at current level of A/R management inefficiency